

Important Capital Credit Information

I need your help, again. Attached you will find a list of names in alphabetical order for persons who have had service with KANOKLA TELEPHONE ASSN. INC. during fiscal 1996. I have capital credits which are payable to them. However, I cannot find them, as I do not have a current address. Will you please take a look at the list and see if you know where any of those listed are living. If you do please notify them and have them contact me, so that I can get the needed information and send them their capital credit check. This list is just from checks, which were returned by the post office in the year 2004. You did a superb job last year helping to locate many of our former patrons. Thank you in advance for helping with this project.

~Rosie Bernard, Capital/Membership Rep.



OKLAHOMA LAST NAME	FIRST NAME	LAST NAME	FIRST NAME
Anderson	David A & Michelle	Jeukens	Mike
Bay West		Kincaid	Gail W
Beck	Paula	McAlister	Bryan & Dawn
Behrens	Dan & Christina	McCullough	Elsie M
Bergman	Robert	Means	Danny W
Blacketer	James	Moffat	Graham & Myrna
Boyer	Neil & Susan	North Side Cafe	
Braman General Store		Nunemaker	Mike
Brown	Dallan & Ruth	Rehrig	SD
Bullwagon Washout		Ridgeway	Mitch
Chitwood	Judy	Rose	Lester Gene
Clark	Elaine	Sang	Jennifer
Craique	Amanda	Schneider	Alice
Duvall	Harold A	Schultz	Catrice
Foltz	David	Sipe	Gary
Ford	Roy E & Joyce	Sneary	Karen
Freisberg	Debra Grell	Trushel	Sue
Griffith	Melvin	Wedgewood Resources Inc	
Guest Communications		Wedman	John
Hays	Judy K	White	Alex J
Humprey	Patricia	Wilson	Jerry

KanOkla
 PO Box 111, Caldwell, KS 67022-0111
 (620-845-5682)

Greg Aldridge.....CEO
Board of Directors
 Scott Bannister.....President
 (Corbin-Mayfield)
 Randy Lanie.....V. President
 (Manchester-Waldron)
 Sue Schwerdtfeger.....Sec./Treas.
 (Capron-Hardtner)
 Howard Osborne.....Director
 (Bluff City-Danville-Freeport)
 Kim Miller.....Director
 (Caldwell-Renfrow)
 C.R. Tyson.....Director
 (South Haven-Geuda Springs)
 Harold LeValley.....Director
 (Braman)
 Mark McEachern.....Director
 (Jet-Goltry)
 J.C. Feist.....Director
 (Director at Large)

KanOkla Headquarters and KanOkla Store
 7:30 a.m. – 5:30 p.m.
 Office closed Saturday and Sunday

Help Desk
Internet Support
 Monday-Friday.....7:30a.m. to 9:00p.m.
 Saturday.....8:00a.m. to 5:00p.m.
 Sunday.....Noon to 5:00p.m.

COMPANY TELEPHONE NUMBERS
 (No toll charge within KanOkla service area)
 Customer Service, Trouble Reporting, and
 Other Business.....620-845-5682
 Or dial 611 inside the KanOkla Service Area.
 In emergency.....Dial Operator

PHONE CHATTER
 A member newsletter published by the
 KanOkla Telephone Assoc., Inc.

Editor – Pam Schneider
Assistant Editor – Kim Reilly

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 Wichita, KS

Chatter

Volume 33 May 2005 No. 05

**Is Your Student...
 Frustrated?**



**Check out the
 back page ad...
 for Whirlwind DSL**

Survey Winner

Alfred Lowe of Corbin, KS won a \$25 KanOkla Gift Card for returning the survey. Congratulations!

We have a \$50 Winner

Jeff Mortimer of Mayfield, KS won the drawing for paying his bill by the 10th of the month. Congratulations!



**Get
 Motivated
 with WhirlWind DSL!**

Sign up and receive
FREE Activation!

Offer good May 2005 only. Certain restrictions apply. Call 611 for details.

Are You Eligible to Receive Discounted Telephone Service?

The Lifeline Telephone Assistance Program makes residential telephone service more affordable for qualifying low-income households throughout Kansas and Oklahoma. The Link-up America program gives qualifying customers a reduction on one-time installation service charges.

The named subscriber to the local telephone service must participate in one of these assistance programs to meet the criteria to receive Lifeline. If you receive any of the following: food stamps, General Assistance, Supplemental Security (SSI), Temporary Assistance to Families, Medicaid, United Tribes Food Distribution Program, BIA General Assistance, Tribally administered Temporary Assistance for Needy Families, Head Start or Free School Lunch Program meeting the federal poverty level may qualify the named subscriber for discounted telephone service.

For more information about Lifeline or Link Up America, call KanOkla at 620-845-5682, 800-526-6552, or 611 in the KanOkla area.

Spring Motivation.....Eliminate Frustration

Hi folks, I'd like to talk to you a little bit about cable locates. Since spring is in the air and it has finally dried up, we would all like to get caught up on some of the work we couldn't do while it was wet. If you are going to do some digging or dirt work in your yard, fields, pastures, or roadsides, please take the time to call in a locate to Kansas One Call (Kansas) or Call Okie (Oklahoma). The phone numbers are in your 2005 KanOkla phone book on page 23. It is a free service.

When you call in a locate, you will be asked several questions. Some won't pertain to the type of work that you are doing, but the persons at the service have to cover all types of work that owners or contractors may be doing. If your work is going to be in a rural area, you will need to have the legal description of the property. In Kansas, you will need to know the street or road adjacent to the property and the nearest intersecting street or road. In Oklahoma, they will ask for the legal description and driving directions from a known landmark or highway intersection. Calling in a locate usually just takes a few minutes, and all the KanOkla Outside Plant personnel would much rather locate cable than have a cable cut and people out of service.

When you do dig in a marked area, please dig with care two feet either side of the flags or paint marks. Digging within two feet of the marks should be done by hand to avoid damaging the cable or other type of utilities marked. If you should happen to nick the plastic around the cable when digging, call the office. Vera or Carolyn will dispatch someone to come by and check the cable. If needed, we can coat and wrap the nick to keep moisture from entering the cable. This won't cost you anything, but it will help us keep your cable in good shape.

CALL BEFORE YOU DIG!
 1.800.344.7233(KS One Call)
 1.800.522.6543 (OK One Call)
 1.800-526-6552 (1.800.KanOkla)

We now have miles and miles of new fiber in the ground. Please look for the poles on the fiber routes that have the orange fiber warning signs attached to them. The new fiber connects the rural remotes to each other and to the Central Offices in the various exchanges. If you will be having some dirt work or digging done on these fiber routes, please call in a locate. If you are going to be crossing our fiber, a tech would be glad to be present while you are digging near the fiber.

Thank you in advance for calling before you dig!



~Rusty Partee,
KanOkla Plant Technician

Waldron, OK Trades Spaces with New York City?

Recently the hit TV show, Trading Spaces, was filming in Waldron, OK at the home of Brad and Robbie Rieger. The new special series is called Town and Country. The series typically has neighbors trade homes for two days and decorate one room in each other's home. The Town and Country series takes a couple from a big city and has them decorate a room in the country, during the same time, the country couple will decorate a room in the city.

The Rieger family has lived in the Waldron area for years. Brad and Robbie are raising Tateyn, Tanner, and Tiffany on the family farm. A friend of Robbie persuaded them to interview for the new series.

Brad and Robbie flew to New York City and were able to visit the Statue of Liberty and do some sight seeing before going to work on the New York couple's room.

Back on the farm, the New York couple experienced country living. Driving for miles on a dirt road, clean fresh air, and quiet. Brad's hired hand, Larry Wilson, was in charge of helping the couple feed the cattle, take a spin on the four wheelers and bottle-feed a sheep. Trading Spaces decorator Frank Bielec and carpenter Faber Dewar joined the couple to work on the Rieger's room. Frank Bielec is known for creating comfortable rooms with equal parts coziness and cool. Look for part two in next month's Chatter to see just how the rooms turned out.



Small Town Big Ideas



South Haven, KS has a population of 390. Wow, you're saying, small town. But in this small town I found entrepreneurship. Entrepreneurship is defined as a risk-taking businessperson. Not only did I find one, but four in one family!

The Lonnie and Suzy Ingram family includes Brad, Steven, Pat, Nicholas, and Ryan. Lonnie and Suzy both grew up in Braman, OK area and graduated from Braman High School. Several years later, they decided to raise their family in a small town and they moved to South Haven.

During their time away, Lonnie worked for Koch Industries in Wichita. After settling in South Haven, the commute to and from work became demanding and missing some of his son's activities, he decided that it was time for a career change. He was able to go to work for Mass Transfer Limited of Houston, TX as a Regional Sales Manager. Mass Transfer Limited (MTL) sells fractionation equipment used in the distillation process when making gasoline. Lonnie's territory covers an area from Oklahoma to Canada to California.

equipment used in the distillation process when making gasoline. Lonnie's territory covers an area from Oklahoma to Canada to California.

By changing jobs, Lonnie took a risk, but he was able to work from his office at home, set his own hours, and not commute, but travel occasionally. While he does work for a company, I consider Lonnie an entrepreneur. Lonnie has worked for MTL for two years but during that time, he charted his territory. With the help of KanOkla's DSL and the Internet, Lonnie located a potential customer base while researching the businesses. He also stays in contact with the MTL office in Houston by email. Lonnie has proven to be a risk-taking businessman going after a job that fits his lifestyle in a rural community.

Lonnie has passed his entrepreneur way of thinking down to his children. Brad and Steven started a business called "Salt Shakers" in August of 2003. The "Salt Shakers" delivered water softener pellets, carried the bags into the home and added the pellets to your water softener. Brad and Steven learned how to form a partnership, market their company, handle finances and customer service. In the summer of 2004, Brad went to work in Blackwell, OK and his brother, Pat, bought-out his part of the company. Steven and Pat continued the business until January of 2005. At that time, this creative and innovative team began looking for a new business idea. Out of this teamwork a new partnership was formed.



Steven and Pat have formed a new business selling live bait. They use a seine to catch minnows, perch and crawdads in creeks. The bait is then stored in tanks in their dad's shop. They have had to buy some equipment and supplies such as nets, minnow buckets, feeder blocks and air pumps. Their business plan also includes the sale of worms that they will dig and store in a refrigerator. Advertising will involve a large sign in their yard and flyers around town. Steven and Pat are excited about their business and they show great promise in making it work.



Entrepreneurship is an American value to create, motivate and build. Every community has a varied range of entrepreneurial talent that we need to develop and nurture. Our small rural towns need to let their young people energize their communities just as Lonnie has developed this passion in his sons.

~Pam Schneider, Member Relations/Economic Dev.

**Tired of the telemarketer calls day and night?
 Sign up for Telemarketer Call Block!
 With Telemarketer Call Block, telemarketers automatically receive a message stating that you do not accept calls from telemarketers and to put you on their do not call list so you don't have to!**



**Attention All Youth Groups...
 Want to Earn Fast Cash?**

2005 Directories have arrived so take advantage of the opportunity to earn fast cash for your organization. KanOkla will pay 50¢ for each KanOkla directory. So plan to collect old directories, earn cash, plus help Mother Earth by recycling.



Unsolicited Bulk Email, or in other words, Spam, has become an overwhelming dilemma for people using email, and for the people behind the scenes maintaining mail services. Here at KanOkla, we receive millions of unsolicited mail every week – and we're working hard to lower the amount that actually reaches the inbox of your KanOkla email account. For those of you that aren't familiar with it, one of the great features of the KanOkla email system is spam filtering. With it, you can customize the level of spam filtering performed on your account, along with setting up special lists of email addresses that are always blocked, or always accepted.

To access the spam settings for your KanOkla account, simply go to <http://www.kanokla.com> and look for the WebMail login – once logged in, look for the settings link at the top of the page. Once at the settings page, notice the action buttons on the left side of the page – click on the one titled "Spam Settings." Once on the Spam Settings page, you'll notice four sections – Spam Settings (with options to use the default system scanning, or increase/decrease the level of scanning, along with settings on what to do once a spam message is received); Trusted Senders allows you to add email addresses that will bypass spam filtering; Blacklist Senders is for entering addresses that you always want denied from reaching your inbox; and Allow Recipients which looks at messages and determines if one of your trusted addresses is in the To, CC, or BCC field (to automatically trust messages that are forwarded among friends and acquaintances).

Our hope here at KanOkla is that with a little personalization, you'll be able to modify your mailbox settings to effectively lower the amount of junk mail that reaches you – without jeopardizing legitimate messages.

Spring is always a good time for change – so that's exactly what we're doing here at the KanOkla Store. If you happen to be stopping in for computer repair or ordering upgrades, you'll notice a different face over in the computer repair center to the north – KanOkla's own Tony Hall who's been focusing on DSL installations and customer support, will be moving over to focus on repair of your computer equipment.

Thanks and have a great week!

-The Whiz

**KanOkla's Calling Feature Bundles are here to help you save time and money!
 Country Class Package has almost every calling feature you could ever need!
 KanOkla Know It All Pack makes sure you know who is calling and who has called... always!
 KanOkla Personal Assistant takes messages, stops unwanted calls, redials busy lines and much more!
 Call today to see if a KanOkla calling feature bundle could help you!**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30 Veteran's Service at Hardner Cemetery 10am	31				
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4 Jet Music Jam at Community Bldg At 3pm
5	6	7	8	9	10	11