



"Phone Chatter"

kota@kanokla.com
www.kanokla.com

P.O. Box 111 - Caldwell, Kansas 67022-0111 - (316) 845-5682

VOLUME 30

FEBRARY 2001

NO. 02



On The Line With.....

Dick Cantrell
Assistant Manager

Hi again, we have made it through another good year. At least this New Year we did not have the big Y2K scare. Looking back on the Y2K deal I think we did a lot of worrying, plus it cost people a lot of money they did not need to spend. It is good to have it behind us.

I want to tell you about a few projects we have going on here at KanOkla. The big area code change is going into effect at midnight on February 2nd. On that night all of our Kansas exchanges will change from area code 316 to area code 620. Both area codes will work until November, and then you will get a recording that will tell you the area code has been changed. This is the way Oklahoma handled its 405 to 580 area code change a few years ago and it worked fine.

I talked about our remodeling job downtown in my last chatter article, so I will update you on the progress. The original building was built in 1910. It has been changed from time to time, so we have added a couple of pictures so you can see what it looked like on different dates. The reason we are remodeling it is to enlarge the Technology Store, which we have outgrown several months ago. If you have not seen our Technology Store, you need to come and visit us. We have a lot of different selections for your computer needs.

Johnson Brothers Construction from Wellington was awarded the bid. They started on the building January 15th. This will double the size of the KanOkla Technology Store, plus we will have a lot more storage. KanOkla Telephone will use the back of the building for storage of telephone cable reels, plus another building to park our equipment in.

If you come by KanOkla, stop in and see us.



Building in 1936



Building in January 2001

What is 620?

By Pam Schneider
Public Relations/Economic Development



620 is this year's newest exercise for your fingers! The North American Numbering Plan Administrator has begun implementation to change the 316 area code with the exception of the Wichita Metro Area, to the new 620 area code for southern Kansas. So you must get your fingers in shape to dial the new area code. A permissive dialing period will begin February 3, 2001 and extend through November 3, 2001. During the permissive dialing period, a caller placing a call to the new area code can dial either the old 316 area code or the new 620 area code and the call will be completed. From November 3, 2001 through January 5, 2002 callers who dial the old 316 area code will receive an intercept message informing them the area code has changed to 620 and the caller will have to redial. A map of Kansas with the new area codes listed will be in your next phone bill and ads with the map will be in area newspapers.

On a more progressive note, the KanOkla Economic Development Committee has designed a program to provide our communities an avenue to enhance the quality of life, safety, or other causes that assist community growth and sustainability. Individuals, groups, or organizations of a community within KanOkla Telephone Directors' districts may qualify for matching funds from KanOkla. Basically, if you have a project that will enhance the quality of life for your community and you need some financial help, give me a call at 316-845-5682 and I will be glad to visit with you and send you a copy of the program requirements. This program can be a great asset to the communities in KanOkla Country. I can't wait to see the ideas our communities come up with, so get those creative juices flowing!

Inside this Chatter...

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KANOKLA TELEPHONE ASSN., INC.
PO Box 111, Caldwell, KS 67022-0111
(316-845-5682)

Greg Aldridge General Manager

BOARD OF DIRECTORS

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(South Haven-Geuda Springs)

BUSINESS HOURS

7:30 a.m. - 5:30 p.m.

Office closed Saturday and Sunday

COMPANY TELEPHONE NUMBERS

(No toll charge within KanOkla service area)

- Customer Service, Trouble Reporting, and
Other Business 316-845-5682,
or dial 611 inside the KanOkla Service Area.
- In Emergency Dial Operator

PHONE CHATTER

A member newsletter published by the
KanOkla Telephone Assn., Inc.

Editor - Louise DeWitt
Assistant Editor - Pam Schneider
Staff - Kim Reilly

WRONG PHONE NUMBERS?????

Do you have phone numbers on your bill that you don't remember calling? We have found a web site that has helped us in researching these calls.

Surf the net at: www.555-1212.com

Click on Reverse Lookup and enter the phone number you are questioning. Please remember: no information will be given if the number is unlisted. If you still can't find whom the number belongs to, give us a call and we can try to help.

A Little Note with a BIG Compliment...

We would like to share a note written on a returned survey from Betty Jane Moore of Geuda Springs. Betty Jane wrote about the KanOkla Tech Store:

Absolutely wonderful service. Justin Mayo helped me get set up and back on line. I am so glad you have a knowledgeable MAC person! And even though I had to take my computer in to the store-to get it to run correctly and update my Microsoft program-it was worth it. Everyone there was very polite and friendly. You have a great store with reasonable prices, I was impressed.

Thank you for such wonderful service!

Thank you so much Betty Jane for being our customer!!



Tech Store Update

David Nance began working in October at the KanOkla Technology Store as a P.C. Specialist. He helps customers with questions on their computers over the phone, when they come in, and he also makes house calls!

David lives in Wellington, where he graduated from Wellington High School. He spent the next two years at Cowley County Community College where he graduated with an Associate Degree in Business Administration. David then spent two years at K-State studying business, became A+ Certified and began working towards a MCSE (Microsoft Certified Systems Engineer) certificate.

In his spare time, David enjoys supporting his "significant other", Kelly Silcott, who is the Caldwell High School assistant girls basketball coach. He also enjoys all types of sports, whether he is just watching or participating. Outside activities such as water skiing are his favorite.

David enjoys the hands on experience he is receiving at the Tech Store and the satisfaction he gets when he is able to help someone with their computer over the phone. He stated, "I am always learning new things and feel very fortunate to be working for such a progressive company in a small town." Even though the KanOkla Technology Store will be undergoing many changes this coming year, the Tech Store employees will continue to offer exceptional customer service.

Happy Valentine's Day!



Attention: KanOkla Long Distance Calling Card Users in Kansas

In February the 316 area code in Kansas was changed to 620. However, this will not affect your current KanOkla Long Distance Calling Card Number and Pin Number. Your current calling card number will work as it has in the past. All calling card numbers and pin numbers will stay the same unless you notify us that you would like yours changed to a 620 number.

If you would like your calling card number changed to a 620 number, give us a call at 611. A new card will be issued to you with your new number on it.

Thank you for being a KanOkla Long Distance Customer.

Survey Winners...

Telephone Service – one month free local service

Gary Newland - Renfrow

New Telephone – one month free local service

Melinda Harper - Manchester

Internet – one month free local Internet service

Robin Koehn - Caldwell

Tech Store - \$25 Gift Certificate

Karl's Apple Market - Caldwell

Remember The Code!

It's no secret code, it's the area code that will be changing for Southern Kansas. Wichita Metro area will keep 316 with southern Kansas changing to **620**. The last day to use 316 as your area code will be November 3, 2001. Remember the new code!!

Don't be bothered by pesky telemarketers anymore, sign up for Telemarketer Call Screening now and get **one month FREE, plus no activation!**
Call KanOkla at 611 today to sign up.
Offer valid Feb. 2001. Certain restrictions apply.

KanOkla Telephone Association Scholarships Available



Applications available
January 1st - March 31st, 2001

Available through your school
counselor or call 316-845-5682.

The KanOkla Scholarship program will provide six scholarships, in the amount of \$1,000 each, to high school seniors of member families. Three will be awarded to Kansas seniors and three to Oklahoma seniors. The scholarships are broken down into three categories: an Academic Scholarship; a Vocational Scholarship; and a scholarship selected by random drawing of all eligible scholarship applicants.

You are invited to attend a 2001 KanOkla Town Meeting nearest you!

January 31 at 6:00 p.m.
South Haven Fair Building

February 19 at 6:00 p.m.
Goltry Community Building

February 27 at 6:00 p.m.
Mayfield Gym

April 4 at 11:30 a.m.
Bluff City Community Building

April 5 at 5:30 p.m.
Hardtner United Methodist Church

Calendar of Events

Valentines Drawing—Hardtner, KS

February 10, Saturday. You will be able to register at all of the businesses. The drawing will be held around 10:00 a.m. All of the businesses donated items.

Valentines Dinner—Nescatunga, OK

February 10, Saturday. 6:30 p.m. The dinner will be held at the Vining Community Church. Donations accepted.

Rural Fire & Association Meeting and Dinner—Nescatunga, OK

February 17, Saturday. 10:00 a.m. The meeting and dinner will be held at the Fire Station.

KanOkla Town Meeting—Goltry, OK

February 19, Monday, 6:00 p.m. at the Goltry Community Building.

Braman Stock Show—Braman, OK

February 24, Saturday. 10:00 a.m. The stock show will be held at the FFA Show Barn. The show barn is one block past the school. Before 12:00 p.m., they will show cattle. After lunch, they will have the hog show.

KanOkla Town Meeting—Mayfield, KS

February 27, Tuesday, 6:00 p.m. at the Mayfield Gym.

If there are any special events happening in your community, please let us know. Call Brandi Williamson at KanOkla, 316-845-5682, to put in the Chatter's Calendar of Events. Thanks so much!

From the Desk of WHIZ:



The Whiz received a wide range of questions this month, which was greatly appreciated. Questions help not only the person who has asked them, but also everyone else who might have the same problem or question. Thanks to everyone who wrote or emailed in.

First this month was a customer who had trouble accessing a secure web site. The cause of the problem was the level of encryption that was built into their web browser (Netscape Communicator, Internet Explorer, etc.). Some sites such as online banks and shopping sites require your browser to use 128-bit encryption (the current standard). The customer's browser didn't have an adequate encryption level to view the site, so they weren't allowed access. Updating their browser fixed the problem and they were allowed access to the site. Encryption is a procedure used by browsers and other software to prevent anyone but the intended recipient from reading data. Basically, encryption converts information being passed between parties into 1s and 0s (binary code) that represent numbers and characters. The higher encryption bit rate a program uses, the more 1s and 0s that are used to encode that information – thus making it less likely that someone could decode the info while in transit. To check your browser's level of encryption, choose "Help" from the menu, and select the "About this program" appropriate for your browser.

Another common question deals with installing new software. Some customers have noticed that after installing a new piece of software, error messages or frequent lock ups occur. This can occur because some of the files that were installed could have been corrupted or incorrectly installed. The most common cause for this is a conflict with software that is running on your computer, such as instant messaging and virus protection software. TIP: When installing software, no matter what kind, ALWAYS disable your virus software protection and any instant messaging software. Check in your "system tray" (the area next to your clock on the task bar) for icons for your virus or instant messaging software. Right click on the icons and choose "disable," "close," or "exit." The auto-protect and auto-startup features of your software will be re-enabled after restarting your computer.

And lastly, for fans of digital audio, another software tip. For those of you who write your MP3 files into audio CDs, try using Adaptec's Easy CD Creator 4.0 or higher. This software can automatically take MP3 files and turn them into an audio CD. This only works with version 4.0 and higher, so you might need to upgrade in order to take advantage of this feature. Choose "About Easy CD Creator" under "Help" to find out what version you have installed.

- the Whiz



Michael Schiltz

A+ Certification Achieved

KanOkla is proud to announce that Michael Schiltz and Matthew Schmidt have successfully passed the testing to become A+ Certified. Both young men started their course studies at the KanOkla Technology Store in September of 2000. The store provided the course studies through Multi-Media CD-ROMS teaching in classroom style. They studied at their own pace by following the practice exercises on the computer and worked with the technicians for hands on training. Michael and Matthew were to finish their course studies by the end of the 2001 school year but successfully passed both tests by the end of December 2000.



Matthew Schmidt

Through the A+ Certification Course, they acquired the knowledge and skills essential to become successful computer service technicians. To become certified they had to pass two test modules, the "Core" and the DOS module. The "Core" course is on hardware and the DOS course is on software, both technologies are required in today's workplace.

Michael is the son of Leo and Beth Schiltz and a senior at Caldwell High School. After graduation he plans to attend Oklahoma State University and major in Electrical Engineering with a specialty in computers.

Matthew is the son of Clarence and Pat Schmidt and a senior at Caldwell High School. He plans to attend K-State and major in computer engineering.

"Michael and Matthew have both shown great initiative and with their recent certification, they will have an advantage over other college freshmen," stated Lance Eves, KanOkla Tech Store Administrator.

NEW PER-USE CALLING FEATURE NOW AVAILABLE:
 Can't get to the phone fast enough? Use **Automatic Recall *69**, it automatically calls back the last person that called you. Just **50¢ per use** up to a maximum of \$1.00 per month or subscribe to Automatic Recall monthly for 50¢ per month. Questions? Give us a call at 611. *Must have touch-tone to use this feature. *

NUMBERS TO REMEMBER
School/Chamber Information Lines

<u>Caldwell Chamber</u>	<u>Hardtner Chamber</u>
316-845-6666	316-296-9967
<u>Caldwell High School</u>	<u>South Barber School</u>
316-845-9966	316-296-9966

**KanOkla is providing these numbers
 "FREE" to all our area schools and chambers.**

A Dessert to Share With Your "Sweetie"

Since this is February we thought we would get to the "heart" of the matter with a healthy recipe taken from the American Heart Association.

Chocolate Pudding Cake

Preheat oven to 350 degrees. Serves 24

Cake

- 2 cups all-purpose flour
- 1 ½ cups sugar
- ½ cup unsweetened cocoa powder
- 1 T. plus 1-teaspoon baking powder
- ¼ teaspoon salt
- 1-cup fat-free milk
- ½ cup unsweetened applesauce
- 2 teaspoons vanilla extract

Pudding

- 2 cups boiling water
- 1 ½ cups firmly packed light brown sugar
- ½ cup unsweetened cocoa powder

Spray a 13x9x2-inch baking pan with vegetable oil spray; set aside. In a large bowl, whisk together flour, sugar, cocoa, baking powder, and salt. Whisk in remaining cake ingredients, blending thoroughly. Pour into the baking pan, spreading evenly. In a large bowl, whisk together pudding ingredients until sugar and cocoa are dissolved. Pour carefully over batter. (Pudding Layer will be thin and runny.)

Bake for 35 to 40 minutes, or until top is firm to the touch. (A toothpick inserted in center of cake won't be an accurate test for doneness.) Let cake rest for 15 minutes before cutting. To serve, slice cake and top with sauce, or pool sauce on plate and top with cake. Cover and refrigerate leftovers for up to seven days or wrap tightly and freeze for up to two months. Enjoy!

Per serving nutrient analysis: Calories 158, Protein 2 gm, Carbohydrates 37 gm, Total Fat 1 gm, Saturated 0 gm, Polyunsaturated 0gm, Monounsaturated 0 gm, Cholesterol 0 gm, Fiber 2 gm, Sodium 94 mg.



Attention High School Juniors
*Win an all-expense paid trip
 to Washington D.C.!*
2001 Youth Tour

KanOkla Telephone Association, Inc. will be sponsoring a Kansas and Oklahoma high school junior, of member families, to attend the 2001 FRS Youth Tour in Washington, D.C. Applications are available through your school counselors or call 316-845-5682.

"An experience of a lifetime!"

Mystery Photo Winner

January's mystery photo winner was George Buresh of Caldwell, Kansas. He correctly identified the "Oklahoma" sign which is located on Highway 81 going south to Renfrow, Oklahoma. George won \$30.00 in KanOkla Bucks. Congratulations George!

Everyone please, enjoy the recipe for this month!

Sign up for KanOkla's

Super FAST Whirlwind Digital Subscriber Line (DSL Internet) and receive two months free!

Benefits include:

1. Not having to dial in every time you want on the Internet.
2. No additional phone lines needed.
3. Incredibly fast downloads!

Need we say more? **Give us a call at 611 for details.**
 Offer valid Feb. 2001. Certain restrictions apply.



P.O. BOX 111
100 KANOKLA AVE.
CALDWELL, KANSAS 67022-0111

BULK RATE
U.S. POSTAGE
PAID
PERMIT NO. 60
Caldwell, KS 67022-0111

*Business Office Hours
Monday thru Friday
7:30 a.m. - 5:30 p.m.*

2
MONTHS
FREE

*Sign Up For KanOkla's
Super FAST Whirlwind DSL
& Get Two Months FREE!*

Offer valid February 2001 only.



POWERED BY KANOKLA  TECHNOLOGY

Some restrictions apply. Does not include DSL modem rental fee.
Call KanOkla at 611 for more details or to sign-up.